

Manchester Health and Care Commissioning

Engagement and Experience Tracker

January to December 2020

It is important that we listen to people and communities in Manchester about their experiences of using health and care services in Manchester. We have developed an Engagement and Experience Tracker. This is where we are recording feedback from commissioned and wider engagement activity taking place in Manchester and demonstrating how it has informed and influenced commissioning across the organisation. Please note this is a “live document” and will be refreshed on a quarterly basis. This edition is dated from January to the end of December 2020. The commissioning of co-production and engagement activity will be matched to the relevant strategic priority for 2020/2021. There is an ongoing process taking place with commissioners and partner organisations to understand the impact on commissioning decisions and service delivery. Please note that there has been a large number of reports and information shared during the pandemic and some services have yet to restart fully.

	When	Activity	In partnership with	No of people engaged	Where you can find more information on this work	What impact did this work have	Lead Commissioner
1	Feb-20	Winning Hearts and Minds in Collyhurst and Cheetham - Developing a grounded research approach to working alongside people and communities, to co-create conditions that encourage healthier lifestyles and good mental health.	Manchester Active - Community Development Workers		https://www.mhcc.nhs.uk/wp-content/uploads/2020/02/WHM-in-Collyhurst-and-Cheetham-FINAL.pdf	The work included a number of recommendations for how to take Winning Hearts and Minds further, including: <ul style="list-style-type: none"> - Recognising the importance of listening - Continual reflection and a willingness to flex and adapt - Sensitivity to informal structures and leadership in communities - Understanding the diverse nature of community’s cultural and religious influence - Learning from what works, and what doesn’t, and trying again - Mentoring and coaching others to use this approach As a result of the engagement work in Collyhurst and Cheetham, in summer 2019, eight Community Development Fieldworkers were appointed to continue this work, embrace the recommendations and to support communities to create the conditions that allow heart and mental wellbeing to thrive.	Dr Cordelle Mbeledogu
2	Feb-20	North West Regional Forum 2020 and National Self Advocacy Convention in Blackpool - Conference Report	Manchester People First	4	https://www.mhcc.nhs.uk/wp-content/uploads/2020/05/Blackpool-Conference-Report-MPF-2020.pdf	Four members of Manchester People First attended the North West Regional Forum 2020 and National Self-Advocacy Conference in Blackpool. They took part in various workshops including one to identify problems people with learning disabilities have around housing and the availability and importance of advocates for learning disabled people.	Paul Butler
	Mar-20	Going for GOLD: Growing Older with Learning Disabilities	Ambition for Ageing	59	https://www.ambitionforageing.org.uk/GOLD	This research was part of the Greater Manchester Growing Older with Learning Disabilities (GM GOLD) project, which was carried out by a team of 16 older people with learning disabilities. The aim was to reduce social isolation amongst older adults (aged 50+) with learning disabilities and to find out what makes somewhere an age-friendly place to live for older adults with learning disabilities. This report has been shared with lead commissioners to inform and influence commissioning of services for older people living with a learning disability.	Paul Butler and Philip Bradley

3	Apr-20	Understanding the Manchester African-Caribbean Community Useage of the NHS 111 Service	Manchester BME Network	130	https://www.mhcc.nhs.uk/wp-content/uploads/2020/05/Final-CCG-AfroCaribbean-Analysis-Report-03032020.pdf	The findings from the engagement project will inform the following areas of work: - how we work together with Manchester City Council work and skills team and voluntary and community sector organisations to provide access to online public sector services and teach digital skills - how we develop targeted approaches to reach African Caribbean men on the importance of visting a GP for advice and support - how we promote existing health and wellbeing activities taking place in neighbouroods through neighbourhood teams, ward co-ordination, voluntary and community organisations and the Buzz health and wellbeing service - how we develop information and reflect the African Caribbean community in our communications and ensure our campaigns are culturally appropriate - how we promote GP practice online services following the COVID-19 pandemic and awareness of the NHS 111 service	Sara Fletcher
4	Apr-20	Trans People Affected by Cancer Findings - video and report	LGBT Foundation		Report - https://www.mhcc.nhs.uk/wp-content/uploads/2020/05/Trans-People-Living-with-Cancer-Findings.docx	The focus of this project was to help educate healthcare professionals on the realities of Trans people living cancer are facing on a daily basis. The report has been shared with the lead commissioner to inform cancer screening and transformation work.	Coral Higgins
5					Video - https://youtu.be/1cglEqly2eY		
6	Apr-20	TransAction Annual Report 2019	The Proud Trust	44	https://www.mhcc.nhs.uk/wp-content/uploads/2020/04/MHCC-Engagement-Tracker-Project-Info.docx	This is a jointly funded pilot service with Greater Manchester Health and Social Care Partnership for a Trans Health Care Navigator to enable a holistic approach to improving the lives of young people, with a focus on health and social care, and with wider reach into education and housing. This experiences and learning from this project is informing the development of a gender identity service for Greater Manchester.	
7	Apr-20	Activity and Response Report (interim) COVID-19 Lockdown Period (27/3/20 to17/4/20)	Healthwatch Manchester		https://www.mhcc.nhs.uk/wp-content/uploads/2020/05/HWM-Interim-Activity-Report-COVID-19.pdf	The information shared by Healthwatch Manchester has informed the promotion of the Manchester Feedback and Complaints service, social media messaging to reassure the public of safety measures put in place by NHS trusts and that primary care is open. The feedback has also informed the development of digital primary care programme.	Val Bayliss-Brideaux, Gordon Reid and Karin Connell
8	Apr-20	Co-production of videos by young people affected by cancer and awareness of signs and symptoms	CATS - Cancer Awareness for Teens and Twenties			These videos have been used to promote awareness of signs and symptoms of cancer to young people. Their experiences are being used to inform the restarting of cancer screening programmes in Manchester.	Coral Higgins
9	Apr-20	BAME VCSE Groups - The Impact of COVID-19 on access and use of health services	BHA for Equality		https://healthiermanchester.org/wp-content/uploads/2020/10/The-impact-of-COVID-19-on-access-to-health-BAME-VCSE-Groups.docx	Mental health information shared with MHCC lead commissioners. HIV information shared with Commissioning Manager, Population Health Team Refugees, Asylum seekers and new migrants feedback shared with Strategic Lead for Inclusion and Social Value Access to GPs/hospital services Information shared with the Primary Care and Communication Teams and with lead commissioner for Maternity Services Access to Medication Information shared with Medicines Optimisation Team Impact on employment Information shared with Macc, MCC Work and Skills Team and MCC Licencing Department Support to Carers Information shared with Manchester Carers Network This report has been shared with communications team and lead commissioners to inform the recovery planning and refresh of the operational plan.	Mark Gorman, Richard Scarborough, Jackie Driver, Gordon Reid, Darren Parsonage, Kenny Li, Paul Johnston, Zoe Robertson, Ruth Edwards.

10	Apr-20	One Month In: British Public Opinion on COVID-19	Ipsos Mori	1,072	https://www.mhcc.nhs.uk/wp-content/uploads/2020/05/Ipsos-MORI-Public-Opinion-COVID-19-webinar-1.pdf	The findings of this report is being used to inform our communications and engagement plans during and recovery from the COVID-19 pandemic.	
11	May-20	COVID-19 survey report of visually impaired people in GM	Henshaws	606	https://mcusercontent.com/6747f935b6ae4aec8c9285785/files/41417576-4cfe-48e4-85d6-672e7887f1c3/Covid_19_survey_interim_findings_070520_FIN.AL.pdf?utm_source=GM+LA%2FNHS+Contacts&utm_campaign=8adbf082b4-Henshaws+Knowledge+-+Sept+%2717_COPY_01&utm_medium=email&utm_term=0_2d98d16d40-8adbf082b4-	The findings from this report are being used to inform how we communicate information to visually impaired people during the COVID-19 pandemic and informing recovery plans for Manchester. It has been used to develop targeted engagement activity with disabled people's organisations in Manchester.	Dr Cordelle Mbeledogu and COVID-19 Health Equity Group
12	May-20	COVID-19 survey report of care homes	Alzheimer's Society	105	https://www.alzheimers.org.uk/news/2020-05-13/care-homes-left-fend-themselves-against-coronavirus	The key messages from this survey with care homes has been shared with MHCC staff working on the development of the care home pathway for action and learning. It has also been shared with our lead dementia commissioner for informing recovery plans for Manchester.	Kenny Li and Juliet Eadie
13	May-20	The State of the Youth and Play Sector in Manchester: Risks and Challenges During Covid-19 Report	Young Manchester		https://irp-cdn.multiscreensite.com/da8bfe8/files/uploaded/The State of the Youth and Play Sector in Manchester Risks and	The findings and key messages from this survey has been shared with Deputy Head of Commissioning for Children and Young People for action and learning.	Darren Parsonage
14	May-20	Lived experiences of barriers facing people living with autism and their parent, carers and family	Autizma	12	https://www.mhcc.nhs.uk/wp-content/uploads/2020/05/AutizmaExperienceReport_May20.pdf	The experiences shared in this report have been shared with the lead commissioner for autism and will inform the work of the Autism Partnership Board.	Paul Butler
15	May-20	Hidden Figures - The Impact of the Covid-19 Pandemic on LGBT Communities	LGBT Foundation	555	https://www.mhcc.nhs.uk/wp-content/uploads/2020/05/Hidden-Figures-The-Impact-of-the-Covid-19-Pandemic-on-LGBT-Communities.pdf	This report will be used to inform a refresh of our MHCC plan on a page following recovery from COVID-19. This report has also been shared with lead commissioners for mental health, primary care, sexual health, substance and alcohol services.	Mark Gorman, Gordon Reid, Richard Scarborough and Marie Earle.
16	May-20	Response to the Coronavirus Pandemic	Manchester Action on Street Health		https://www.mhcc.nhs.uk/wp-content/uploads/2020/05/MASH-Coronavirus_v2.pdf	This report shares the learning from MASH over the two months of lockdown. This information has been shared with lead commissioners to inform planning for mental health, sexual health, homeless, primary care and substance misuse services, as well as sharing with external partners.	Mark Gorman, Richard Scarborough, Nicola Rea, Gordon Reid and Marie Earle
17	May-20	An unsafe distance: the impact of the COVID-19 pandemic on excluded people in England	Doctors of the World	67	https://www.mhcc.nhs.uk/wp-content/uploads/2020/05/covid19-brief-rna-report.pdf	This is a briefing on the Doctors of the World UK's Rapid Needs Assessment of Excluded People in England during the COVID-19 pandemic. This information has been used to inform and influence planning of services in the recovery from COVID-19. Information has been used to develop targeted engagement approaches to protected communities of interest and identity.	Dr Cordelle Mbeledogu and COVID-19 Health Equity Group
18	May-20	How is COVID-19 impacting on people	Ipsos Mori	16,000 Global	https://www.ipsos.com/sites/default/files/ct/news/documents/2020-05/coronavirus-wave-12-pr-may-25-ipsos.pdf	The results from this global poll has informed and influenced the planning of services in the recovery from COVID-19. This information has been shared with lead commissioners for primary care, mental health and population health.	Gordon Reid, Mark Gorman and Dr Cordelle Mbeledogu
19	May-20	Covid-19: No safety net for migrant women	Women's Budget Group & Coventry Women's Partnership		https://wbq.org.uk/media/press-releases/press-release-covid-19-no-safety-net-for-migrant-women/	This report has been shared with the Strategic Lead: Inclusion and Social Value to inform the work of the Equalities Taskforce being developed by MHCC, Manchester City Council and the VCSE.	Jackie Driver and Karin Connell

20	May-20	West Midlands Inquiry into COVID-19 fatalities in the BAME Community - August 2020	West Midlands		https://labourlist.org/wp-content/uploads/2020/08/here.pdf	The report calls for an independent public inquiry into the disproportionate number of BAME Covid-19 fatalities and demands urgent action be taken to protect communities ahead of a potential second wave of the virus. The information in this report is being used to inform targeted engagement with BAME communities at risk from a second wave of COVID-19. It includes recommendations for health and social care and health and wellbeing boards.	Dr Cordelle Mbeledogu and COVID-19 Health Equity Group
21	May-20	Saving Lives, Improving Mothers' Care Rapid report: Learning from SARS-CoV-2-related and associated maternal	Maternal, Newborn and Infant Programme		https://www.hqip.org.uk/wp-content/uploads/2020/08/Ref.-201-MBRRACE-UK-maternal-COVID-19-Report-FINAL.pdf	This report has been shared with our lead commissioner and the Greater Manchester & Eastern Cheshire Maternity Voices Partnership Network. The recommendations from this report will inform the development of the Maternity Voices Partnership for Manchester and Trafford.	Darren Parsonage and the Manchester and Trafford Maternity Voices Partnership
22	Jun-20	Caring and COVID-19, Hunger and Mental Wellbeing	ESRC, University of Birmingham, Sheffield University and Carers UK	17,450	http://circle.group.shef.ac.uk/wp-content/uploads/2020/06/Caring-and-COVID-19_Hunger-and-mental-wellbeing-3.pdf	This report by Dr Matthew Bennett, Dr Yanan Zhang and Professor Sue Yeandle, in partnership with Carers UK looks at carers' use of foodbanks and experience of hunger in April 2020 and at changes in their mental wellbeing. This report has been shared with Carers Manchester to inform the partnership work taking place to develop a single point of access for carers and inform the training and development programme for unwaged carers.	Val Bayliss-Brideaux, Paul Johnson and Zoe Robertson
23	Jun-20	Public Health England - Beyond the data: Understanding the impact of COVID-19 on BAME groups	Public Health England		https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/892376/COVID_stakeholder_engagement_synthesis_beyond_the_data.pdf	The findings of this report have informed the following developments and implementation work: <ul style="list-style-type: none"> •Implementation of a new GP registration form to improve ethnicity collection in primary care •Development of the COVID-19 Health Equity Group and its targeted engagement work with communities at risk •Development of a targeted engagement grant to support engagement activity with communities of interest and identity •Increase in equality impact assessments during COVID-19 pandemic •Risk assessments for BAME staff working in MHCC and primary care 	Dr Cordelle Mbeledogu, Jackie Driver, Karin Connell and COVID-19 Health Equity Group
24	Jun-20	COVID-19 Understanding inequalities in mental health during the pandemic	Centre for Mental Health		Covid-19: understanding inequalities in mental health during the pandemic	This briefing paper, supported by national mental health charities, explores the mental health inequalities that are associated with the pandemic in the UK. This briefing has been shared with mental health lead commissioners.	Mark Gorman and Juliet Eadie
25	Jun-20	British Red Cross - Life after lockdown	British Red Cross	2,300	Life after lockdown: Tackling Loneliness	This report has informed and influenced the social prescribing project with the Big Life Group and the Be Well service. The report has been shared with mental health commissioners and the Age Friendly team.	Pritti Butler, Mark Gorman, Juliet Eadie and Philip Bradley.
26	Jun-20	Living Well UK - From Crisis to Renewal: Redesigning the mental health system around people and communities	Living Well UK	28	https://www.livingwellsystems.uk/post/from-crisis-to-renewal-redesigning-the-mental-health-system-around-people-and-communities	This report captures changes in the mental health system in response to COVID-19 and advocates for a new mental health vision shifting power towards communities. This report has been shared with lead commissioners to inform recovery planning and future priority planning to respond to mental health needs.	Mark Gorman and Juliet Eadie
27	Jun-20	The mental health emergency: How has the coronavirus pandemic impacted our mental health?	MIND	Approx 16,000	https://www.mind.org.uk/media-5929/the-mental-health-emergency_a4_final.pdf	This report has been shared with lead commissioners to inform and influence mental health commissioning and has provided a better understanding of the impact of COVID-19 on mental health and wellbeing.	Mark Gorman and Juliet Eadie
28	Jul-20	The Experiences of people approaching later life in lockdown	Ipsos Mori and the Centre for Ageing Better	1,000	The experience of people approaching later life in lockdown: The impact of COVID-19 on 50-70-year olds in England	This paper has been shared with the Age Friendly team to inform discussions and policy decisions in how both MHCC and MCC respond to the needs of people aged over 50 to 70.	Philip Bradley

29	Jul-20	Sisters not strangers	Women for Refugee Women	115	https://www.sistersnotstrangers.com/hearus	This report has been shared with lead commissioner for mental health at MHCC and lead commissioner for homelessness and destitution at Manchester City Council. The findings are informing and influencing targeted engagement work in communities as part of the COVID-19 pandemic response.	Juliet Eadie, Mark Gorman, Nicola Rea, Dr Cordelle Mbeledogu and COVID-19 Health Equity Group
30	Jul-20	2020 Global AIDS Annual report	UN Aids		https://www.unaids.org/en/resources/documents/2020/global-aids-report	UNAIDS report on the global AIDS epidemic shows that 2020 targets will not be met because of deeply unequal success; COVID-19 risks blowing HIV progress way off course. Missed targets have resulted in 3.5 million more HIV infections and 820 000 more AIDS-related deaths since 2015 than if the world was on track to meet the 2020 targets. In addition, the response could be set back further, by 10 years or more, if the COVID-19 pandemic results in severe disruptions to HIV services. This report has been shared with our lead commissioner in the Population Health team to inform the response by VCSE organisations commissioned to deliver the HIV awareness and testing programme.	Richard Scarborough
31	Jul-20	GM Big Disability Survey: Covid-19	Greater Manchester Disabled People's Panel	677 (full) 259 (easy read)	https://www.mhcc.nhs.uk/wp-content/uploads/2020/07/GMDP-P-Big-disability-Survey-report.pdf https://www.mhcc.nhs.uk/wp-content/uploads/2020/07/GMDP-P-Survey-Presentation.pdf	The feedback from this survey report has informed and influenced primary care and response to patients who are shielding, targeted engagement with disabled people led organisations around COVID-19 and flu vaccinations.	Paul Butler, Jackie Driver, Karin Connell, GP Claire Lake, Dr Cordelle Mbeledogu and COVID-19 Health Equity Group
32	Jul-20	First Do No Harm: The report of the Independent Medicines and Medical Devices Safety Review	The Cumberledge Report		https://www.mhcc.nhs.uk/wp-content/uploads/2020/07/cumberledge-report-published-8th-July-2020.pdf	This review was announced in the House of Commons on 21 February 2018 by Jeremy Hunt, the then Secretary of State for Health and Social Care. Its purpose is to examine how the healthcare system in England responds to reports about harmful side effects from medicines and medical devices and to consider how to respond to them more quickly and effectively in the future. Work is progressing with a MHCC response to the recommendations through the Performance, Quality and Improvement committee.	Kate Provan, Sarah Marshall, Val Bayliss-Brideaux and Medicines Optimisation team
33	Jul-20	North West Allied Health Professional (AHP) Point Prevalence Study	NHS England and NHS Improvements	1117	https://www.mhcc.nhs.uk/wp-content/uploads/2020/07/20200702-North-West-Point-Prevalence-Survey-Regional-Findings-V10.5.pptx	The findings from this report are being used to inform our winter planning for people living with long-term conditions by commissioners and the primary care team and developments in urgent and emergency care across Manchester and Trafford.	Sara Fletcher, Tal Twist, Martina McLoughlin, Gordon Reid, Steph Cain and Susan Lock
34	Jul-20	Digitising Leeds: Risks and opportunities for reducing health inequalities in Leeds	Your Healthwatch Leeds		https://healthwatchleeds.co.uk/wp-content/uploads/2020/07/Digitising-Leeds-Risks-and-Opportunities-For-Reducing-Health-Inequalities-in-Leeds.pdf	The aim of this briefing paper was to highlight people's experiences in Leeds of the move to digitise health and care services during COVID-19 and pre-COVID-19, with a particular focus on hearing the experiences of people with the greatest health inequalities. There is learning that can be applied to Manchester in how the primary care digital programme is developed and how the MLCO digital board develops on a neighbourhood basis.	GP Paul Wright, Karin Connell and Val Bayliss-Brideaux
35	Jul-20	My Future, My Feelings, My Family - How Coronavirus is affecting young carers and young adult carers, and what they want you to do next	The Carers Trust	961	https://carers.org/downloads/what-we-do-section/my-future-my-feelings-my-family.pdf https://carers.org/what-we-do/our-survey-on-the-impact-of-coronavirus-on-young-carers-and-young-adult-carers-	This report highlights a steep decline in the mental health and wellbeing of the hundreds of thousands of young people across the UK who provide unpaid care at home for family members or friends. Even before the outbreak of Coronavirus, young carers and young adult carers were all too often spending significant amounts of time caring for a relative in addition to the time they needed to spend on education, work and time for themselves. The report findings is informing and influencing our commissioning of services in place for young and adult carers.	Darren Parsonage, Helen Scott, Michael Divine, Val Bayliss-Brideaux, Paul Johnson, Philip Bradley, Zoe Robertson and Gaddum

36	Jul-20	COVID-19 in Black, Asian and Minority Ethnic populations: An evidence review and recommendations from the South Asian Health Foundation	Centre for BME Health and South Asian Health Foundation		https://static1.squarespace.com/static/5944e54ab3db2b94bb077ceb/t/5f059972f6680542c546897f/1594202487799/Covid19_SAHF_Final+for+Release.pdf	This review provides an overview of the current evidence on ethnic inequalities in the impact of COVID-19, and discusses potential explanatory factors for these observations. These recommendations are key to reducing health inequalities related to COVID-19 and information is being used to develop targeted engagement activity with protected characteristics at risk.	Dr Cordelle Mbeledogu and COVID-19 Health Equity Group
37	Jul-20	No Longer Able to Care	Carers Trust		https://carers.org/resources/all-resources/105-no-longer-able-to-care	This report has been shared with lead commissioners to inform and influence the development of a single point of access for carers, learning and training programme for unwaged carers and for discussion with the Age Friendly Manchester board.	Val Bayliss-Brideaux, Paul Johnson, Philip Bradley, Zoe Robertson and Gaddum
38	Aug-20	Adult Inpatient 2019	Care Quality Commission	76,915	https://www.cqc.org.uk/publications/surveys/adult-inpatient-survey-2019	This report shares the experiences of inpatients in 143 Trusts across the country have been shared. The experiences shared will inform Performance, Quality and Improvement team discussions with the acute hospitals in Manchester and contract monitoring.	Kate Provan and Zoe Mellon
39	Aug-20	Experiences of parent carers during lockdown	Disabled Childrens partnership	4,074	https://www.mhcc.nhs.uk/wp-content/uploads/2020/06/LeftInLockdown-Parent-carers%E2%80%99-experiences-of-lockdown-June-2020.pdf	This report has been shared with lead commissioners for children and young people to inform the response to COVID-19 and planning for future service needs.	Darren Parsonage
40	Aug-20	A word from the wise report - people aged 50-70 years from Manchester participated in a focus group to inform this report	Census wise	2,123	https://www.civica.com/en-gb/campaign-library-uk/2020/a-word-from-the-wise/	This report has been shared with lead commissioners to inform and influence primary care, digital primary care programme and how age friendly services in Manchester are co-produced.	Gordon Reid, GP Paul Wright, Karin Connell and Philip Bradley
41	Aug-20	BBC Science Focus article - the impact of COVID-19 on a patients hearing	Manchester University NHS Foundation Trust	121	https://www.sciencefocus.com/news/more-than-1-in-10-report-post-covid-19-hearing-deterioration/	The report details the impact of COVID-19 on a patients hearing and is being shared with lead commissioners to inform how primare care responds to long COVID symptoms and what is needed from community and secondary care to respond to patient needs.	Gordon Reid and Primary Care Locality Group
42	Aug-20	COVID-19 - summaries of key findings on children and young people's views	Royal College of Paediatrics and Child Health (RCPCH)	21	RCPCH with young people have reviewed over 21 studies	The case studies provide an insight into mental health, education and employment for young people. The report has been shared with our lead commissioners to inform how services respond to the needs of children and young people.	Darren Parsonage, Helen Scott and Michael Divine
43	Aug-20	Early findings of the impact of COVID-19 on girls and young women	Girlguiding association	7,000	https://www.girlguiding.org.uk/globalassets/docs-and-resources/research-and-campaigns/girlguiding-covid19-research-briefing.pdf	The feedback shares an insight into the fears and emotional impact of COVID-19 and lockdown on girls and young women. The report has been shared with our lead commissioners to inform how services respond to the needs of children and young people.	Darren Parsonage, Helen Scott and Michael Divine
44	Sep-20	Coronavirus and the social impacts on Great Britain	Office of National Statistics	2,500	https://www.ons.gov.uk/peoplepopulationandcommunity/healthandsocialcare/healthandwellbeing/bulletins/coronavirusandthesocialimpactongreatbritain/4september2020	The feedback from this report has been shared with the lead commissioners to inform discussions about the health and wellbeing of children and young people with education at Manchester City Council.	Darren Parsonage, Helen Scott, Michael Divine
45	Sep-20	Addressing Severe and Multiple Disadvantages in LGBT Communities	LGBT Foundation	79	https://lgbt.foundation/news/addressing-severe-and-multiple-disadvantages-in-lgbt-communities/377	This report has been shared with lead commissioners to inform mental health and wellbeing developments and the roll out of adverse childhood experience training and awareness. It has also been shared with primary care to inform deelopments in trauma informed work and partnership working with VCSE organisations.	Mark Gorman, Juliet Eadie, Primary Care team, Jackie Driver and Karin Connell

46	Sep-20	Dementia in South Asian Communities	Dementia United		https://healthiermanchester.org/wp-content/uploads/2020/10/DementiaUnited_Project_EngagementReport_FINAL.pdf	This project report details the work that took place to co-produce resources to raise awareness of the signs and symptoms of dementia, living with dementia and the progression of the disease for South Asian communities. The MHCC dementia steering group whose membership includes GMMH and Dementia United is taking forward learning from this project to improve dementia services for people living with dementia and their carers from the South Asian community.	Juliet Eadie and Greater Manchester Mental Health NHS Foundation Trust
47	Sep-20	The Good Childhood Report 2020	The Childrens Society	Approx 20,000	https://www.childrenssociety.org.uk/sites/default/files/2020-09/PRE022a_Good%20Childhood%202020_V6_LR.pdf	This report finds that there has been a continued decrease in average happiness with life among 10-15 year olds in the UK. It discovered that 15 year olds in the UK were among the saddest and least satisfied with their lives in Europe and that the coronavirus (Covid-19) pandemic affected children's happiness due to the lack of choice they had in life. This report has been shared with lead commissioners to inform commissioning decisions and developments to support the emotional health and wellbeing of children and young people.	Darren Pasonage, Helen Scott and Michael Divine
48	Sep-20	Getting it right for everyone	NHS Providers		https://nhsproviders.org/media/690076/mh-getting-it-right-briefing-1f.pdf	This briefing from NHS Providers is based on extensive interviews with the leaders of seven trusts in the NHS providing good or outstanding care to people with a learning disability and people with autism, and broader ongoing engagement with trusts providing these services, this briefing sets out in detail the common themes behind high-quality care, offering detailed case studies of how these services have succeeded. This briefing has been shared with our lead commissioner to inform and influence our response to COVID-19.	Paul Butler
49	Sep-20	Rolling out social prescribing	National Voices	300	https://www.nationalvoices.org.uk/sites/default/files/public/publications/rolling_out_social_prescribing_-_september_2020_final.pdf	This report has been shared with the Big Life Group to inform the delivery of the social prescribing programme of work commissioned by MHCC. It has also been shared with the lead commissioner in the Population Health team to inform other commissioning social prescribing projects and influence developments.	Nick Gomm and Sharon West
50	Sep-20	"No Going Back" report - Voices from Manchester's voluntary, community and social enterprise sector on the response to Covid-19 and their thoughts for the future	Macc		https://manchestercommunitycentral.org/sites/manchestercommunitycentral.co.uk/files/No%20Going%20Back%20Report_Final.pdf	This report has been shared with SLG members to inform and influence how we commission and fund VCSE organisations to meet our MHCC priorities and in response to the impact of COVID-19 pandemic.	SLG members