

KNOW YOUR RIGHTS

A GUIDE TO ACCESSING HEALTH SERVICES IF YOU ARE HOMELESS IN MANCHESTER

REGISTERING WITH A GP

NHS England state that:

- You DO NOT need to provide ID or proof of address to register with a GP (although you might still be asked).
- You can register using a temporary address such as a friend's, a day centre or the practice address.
- You just need to state that you are staying/sleeping within the local practice area.

EVERYONE IS ENTITLED TO FREE PRIMARY CARE SERVICES

- Anyone in England may register and see a GP **WITHOUT CHARGE**.
- This includes: ASYLUM SEEKERS AND REFUGEES, OVERSEAS VISITORS and those who are HOMELESS.
- Prescriptions are free of charge for those claiming benefits.
- Those not entitled to benefits (No Recourse to Public Funds) can apply for help with prescription costs by completing a HC1 form – ask your GP for more details.

LEGISLATION

“Under the terms of primary medical services contracts, GP practices cannot refuse an application to join its list of NHS patients on the grounds of race, gender, social class, age religion, sexual orientation, appearance, disability or medical condition”

IF YOU ARE REFUSED REGISTRATION

Ask to speak to the Practice Manager and show them this brochure.

KNOW YOUR RIGHTS

This brochure has been produced by Urban Village Medical Practice in conjunction with Manchester City Council using information from the NHS England document Patient Registration which can be found at:

<https://www.england.nhs.uk/commissioning/wp-content/uploads/sites/12/2015/11/pat-reg-sop-pmc-gp.pdf>

ACCESSING HEALTHCARE 24/7



A&E OR 999

- Physical health emergency such as chest pain, choking or blood loss.
- Mental health crisis if you feel there is a risk to yourself or to others. You can also contact the Sanctuary on 0300 033 7029 for telephone support 24/7.

WALK IN CENTRES

- Boots Market Street, 2nd Floor
7days a week, 8.00am - 8.00pm
- Manchester Royal Infirmary, Oxford Road
Monday - Friday, 8:30am-10.00pm
Saturday & Sunday, 10.00am - 10.00pm
- The Hathersage Centre, Upper Brook Street
Sexual and Reproductive Health Only - 0161 276 5212
Monday - Friday, from 8:30am

GP

- For health concerns such as persistent cough, upset tummy or fever contact your GP. If you are registered with a GP but the surgery is closed you can still access out of hours help by calling the surgery number.

PHARMACIST

- For health concerns such as runny nose or headache.

NHS 111

- Unwell? Unsure? Need help? Call 111 to speak to an Advisor.

SELF CARE

If you have a low level illness such as a cold or a grazed knee you can choose to self care.

- Dentist - Revive dental drop in for homeless people
Ancoats Primary Care Centre
Tuesday 1.00pm - 3.00pm
- Opticians - Vision Care drop in for homeless people
Cornerstone Day Centre, Denmark Road
Monday 10:30am - 2.00pm

For more information or to
enquire about registration at
Urban Village Medical Practice
please call **0161 272 5652**



URBAN VILLAGE
MEDICAL PRACTICE
HEALTHCARE FOR HOMELESS PEOPLE