



Manchester Care Record

The new Manchester Care Record brings together all of your health information – including your GP record, hospital records or social care records – on a secure computer system.

This leaflet explains the benefits, what information is held and how it will work.

Health and social care professionals need information to provide the right care



Joined up records will allow teams to understand each person's needs

Benefits of the Manchester Care Record

What are the benefits of information sharing for me as a patient?

- You don't have to keep repeating your medical history
- Unnecessary duplicate hospital tests can be avoided
- Care professionals will have access to all the right information, thereby improving treatment and care
- In an emergency situation they can access information about your pre-existing condition – helping them to make the right decisions
- Patient records will still be safe and secure

What information is contained in your Manchester Care Record?

- Your name, address and NHS number to help identify you correctly
- Medicines you are taking
- Allergies
- Test Results
- Any bad reactions to medicines in the past
- Social Care Summary – support from social services, for example
- Hospital Record Summary – details of operations, for example
- Mental Health Summary – details of any mental health support or treatment, for example
- It also records whether you have given permission for your information to be viewed

Permission and consent

Your Manchester Care Record will be created for you automatically. However your record will only be viewed with your permission. You are in control. You will be asked for your permission each and every time a care professional who is directly involved in your care wants to access your Manchester Care Record. You can say “Yes” or “No”.

Your information will be kept confidential at all times. All the information held about you will be held in accordance with the Data Protection Act 1998. The record is held on a secure electronic system and only professionals involved in your care will be able to see your information.

Who will be able to view information about me?

Information will only be accessed by health and social care professionals who are involved in your care. Most importantly, they will only be able to access information relevant to their input in your care if you have given your consent.

Can I change my mind?

Yes. You can change your mind at any point.

Can I opt out?

Yes, you can opt out. Please contact your GP to request that you opt out.

What about an emergency situation?

In an emergency situation where you are not able to give your consent, your care professional can request emergency access to view your record. They will need to have good reasons for this, and it will be recorded for a follow-up investigation.

Who will control access to my records?

The Manchester Care Record is only accessible within a secure NHS network. The system has been built with confidentiality and security at its heart. Only health and care professionals who are involved in your care will have access to the system and your record, and only if you give consent. The system also has built-in additional safety features that keeps a log of access to your Manchester Care Record.

Will sensitive information be included in it?

Information which is not relevant to your care or is sensitive will not be incorporated into your Manchester Care Record. For example, HIV status and terminations will not be included. If you are worried about information you don't want shared, please speak to your GP.

For more information, contact:

Large print, interpretation, text-only and audio formats of this document are available on request.

Please call 0161 765 4004 or email communicationsmanchester@nhs.net